

03V-070

ATTENTION!!!

NEW SAFETY RECALL 03504

Special Note: The vins in this recall will show marked in ISIS on 3/14/03.

**SUBJECT: INCORRECT STARTER NOSE CONE HOUSING 8600 MODELS BUILT 9/3/02
THROUGH 1/30/03 WITH C10 AND C12 CATERPILLAR ENGINES AND LEECE
NEVILLE STARTERS**

*** PRINTING:** To Print an official copy of the dealer letter you must first click on the hotlink found in the next bullet point and then click on the BLUE PDF HOTLINK that says "Print ready (PDF file) copy of the dealer letter" (this is only a sample, not the real hotlink). The Print ready files are found under the "DEFECT DESCRIPTION" on the first page of the Intranet dealer letter. To print, simply click on the PDF hot link to open the letter and select the print command. The dealer and customer letters will print out as you see them in the PDF file format (which is exactly like the old hard copies).

Please review the campaign letter on our Intranet by clicking on this hotlink http://service.navistar.com/recalls/03504_1.xml

*** This message can be forwarded to anyone INTERNALLY who needs information on this campaign.**

*** Send me an e-mail if you want to add or delete individuals on the distribution list above.**

*** PLEASE MAKE EVERY EFFORT TO GET THESE VEHICLES REPAIRED AS SOON AS POSSIBLE.**

LOCATION Vehicle Quantities

US 142

CANADA 40

MEXICO 0

BRAZIL 0

OTHER 0

US DEALER MAILING F: 03/14/03

US CUSTOMER MAILING F: 03/21/03

CANADIAN DEALER MAILING F: 03/14/03

CANADIAN CUSTOMER MAILING F: 03/21/03

*** Please let me know if there are any campaign problems.**

*** THANK YOU**

Mark Clark

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